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谭小姐，您好！

我是从2007年开始接触ESCAP系统的，从一开始的资产数据收集,到系统安装调试，再到后期的软件使用、能耗汇总、数据分析，算起来应该还是比较熟悉！

I started using ESCAP since 2007.From the beginning of the asset data collection, system installation, commissioning and deploying this software solution it has proven to be very useful. It facilitates to derive energy consumption summary and conduct relevant data analysis which has greatly benefited our organization at large.

ESCAP全面投入使用后，最明显的变化应该是维修单的分配、跟踪，从之前的人工处理变成了“自动化”效率提高不少；另一方面就是其对问题的追踪分析功能，能够深入找到问题的根源，以便工程部从真正的“病因”出发来根治问题；还有就是能源汇总分析功能，酒店不但能与历史数据进行纵向对比还可以与兄弟酒店进行横向的对比分析，找出不足之处为我们节能降耗指明方向。

When ESCAP was fully implemented, the obvious change was when the manual processes, such as; Maintenance order distribution, completion of work request and tracking of such processes was automated. ESCAP has allowed to unravel the root causes for the prevailing concerns at our hotels and thereby attend to them as required. Using this software solution has allowed our hotels to conduct a number of analyses and compile functional summaries by means of the data collected over a period of time. Also, ESCAP puts forward a platform to conduct assessments and appraisals amongst our sister hotels.

整体说来确实是一个不错的工具软件！

Overall, I would endorse ESCAP as a good CMMS solution!

以上建议公供参考，祝您一切安好！

The above recommendations is for public reference, I wish you all the very best!